

School principal asking about a student's adrenaline autoinjector



Assume that today's date is 23 October 2026. You received the principal's letter on 19 October 2026. You are a pharmacist at the community pharmacy where Huong Huynh's medicines are dispensed. Using the information in the case notes, write a letter to Mr Prakash Raghavan, the principal of Huong's primary school, replying to his request for advice on how staff should store and use Huong's adrenaline autoinjector. Address the letter to Mr Prakash Raghavan, Principal, Primary School Office, 45 Railway Parade. In your answer: expand the relevant notes into complete sentences; do not use note form; use letter format. The body of the letter should be approximately 180–200 words.

Choose one box per line: I = Include / C = Compress / O = Omit. Answers and reasons are on the webpage (scan QR).

	I	C	O		I	C	O
Patient details				Counselling points for school			
1. Name: Huong Huynh	☐	☐	☐	19. Check monthly: expiry date + viewing window — solution should be clear; if cloudy/discoloured or expired → ask mother for replacement	☐	☐	☐
2. DOB: 14/03/2019 (7 yrs); Year 2 student	☐	☐	☐	20. Mild-mod reaction (swelling lips/face/eyes, hives/welts, tingling mouth, abdo pain, vomiting): stay with child, follow Action Plan, contact mother, watch for anaphylaxis	☐	☐	☐
3. Mother gave verbal + written consent 20/10/26 for pharmacist to share info with school	☐	☐	☐	21. Anaphylaxis signs: difficult/noisy breathing, swollen tongue, swelling/tightness throat, wheeze or persistent cough, difficulty talking/hoarse voice, persistent dizziness or collapse, pale + floppy	☐	☐	☐
4. Regular pharmacy customer since 2020	☐	☐	☐	22. Any anaphylaxis sign → give autoinjector immediately; if in doubt, give adrenaline	☐	☐	☐
Request from school				23. How: lay child flat; if breathing difficult → sit with legs outstretched; if unconscious but breathing normally → recovery position; never let her stand/walk. Hold leg still; pull off blue safety release; place orange end against outer mid-thigh (through clothing OK); push down hard until click; hold 3 sec; remove	☐	☐	☐
5. Letter from Mr Prakash Raghavan, Principal, rec'd 19/10/26	☐	☐	☐	24. Then call ambulance (000) straight away; note time given; phone mother; further adrenaline may be given if no response after 5 min, if another autoinjector available	☐	☐	☐
6. Asks: where/how to store device, when to use it, how to use it	☐	☐	☐	25. If unsure whether asthma or anaphylaxis: give adrenaline first, then asthma reliever	☐	☐	☐
7. Huong started at school this term; staff not yet trained on her device	☐	☐	☐	26. Used device → hand to paramedics; replacement needed	☐	☐	☐
Medical history				Social background			
8. Peanut allergy dx age 2 by allergist; anaphylaxis after peanut butter 2021 → ED, discharged next day	☐	☐	☐	27. Lives with mother + grandmother; father working overseas	☐	☐	☐
9. Mild asthma — salbutamol inhaler via spacer PRN	☐	☐	☐	28. Older brother (10 yrs) has hay fever	☐	☐	☐
10. Eczema in infancy, resolved	☐	☐	☐	29. Enjoys swimming lessons and drawing	☐	☐	☐
11. Allergist review 09/26: device strength appropriate for current weight; next review 12/12	☐	☐	☐	30. Mother complained about 20-min wait at pharmacy on 02/10	☐	☐	☐
12. ASCIA Action Plan for Anaphylaxis completed by allergist 09/26; copy given to school by mother	☐	☐	☐	31. Mother said class teacher is 'careless' and 'can't be trusted with Huong'	☐	☐	☐
Dispensing record				Plan			
13. EpiPen adrenaline autoinjector x2 dispensed 02/10/26: 1 for school, 1 with family; expiry 08/2027	☐	☐	☐	32. Recommend all staff complete free ASCIA online anaphylaxis training + practise with trainer device (no needle)	☐	☐	☐
14. Non-sedating antihistamine oral liquid PRN for mild-moderate reactions, as per Action Plan	☐	☐	☐	33. Pharmacist happy to visit school to demonstrate device — on request	☐	☐	☐
15. Salbutamol inhaler + spacer: 1 kept at school	☐	☐	☐				
Counselling points for school							
16. Store at room temp, below 25°C; do not refrigerate; avoid heat/direct sunlight (e.g. not in car or on windowsill)	☐	☐	☐				
17. Keep with Action Plan in labelled, unlocked, easily accessible place known to all staff; never locked away	☐	☐	☐				
18. Device must go with Huong on excursions, sport, camps	☐	☐	☐				